

MAKE HEALTHIER CHOICES



MEDICARE

Go365 Mall Catalog



With Go365® by Humana, you're on the path to achieving a healthier lifestyle for you and the people you love.

You're also on the way to earning Go365 Bucks, which can be redeemed for items in this catalog, online or by the order form. Discover a unique collection of products that may help enhance your life—everything from pedometers and fitness devices to gift cards and more.

As you get involved in Go365—like getting your preventive screenings or working out at a participating fitness facility—you earn Go365 Bucks that you can spend in the Go365 Mall. When you find the item you want and have enough earned Go365 Bucks to redeem the item, order it by following the instructions on the enclosed order form. To get your item more quickly, shop online at **Go365.com/shop**. Start shopping now because your Go365 Bucks will expire December 31.

Keep this catalog to shop for items in the future.

Some items in this catalog may have been discontinued, and new items may be available for redemption. For the most current list, visit **Go365.com** or call the number on the back of your Humana member ID card.

GIFT CARDS | Choose from a variety of retailers

RETAIL



**Amazon.com
Gift Card**



Belk®



Foot Locker



iTunes®

AMOUNT	Go365 BUCKS						
\$10	1,000			\$10	1,000	\$10	1,000
\$25	2,500	\$25	2,500	\$25	2,500	\$25	2,500
\$50	5,000	\$50	5,000	\$50	5,000	\$50	5,000



Kohl's®



Lands' End



Macy's®



PetSmart®

AMOUNT	Go365 BUCKS						
\$10	1,000	\$10	1,000	\$10	1,000		
\$25	2,500			\$25	2,500	\$25	2,500
\$50	5,000			\$50	5,000	\$50	5,000



Staples®



Target®



**The
Home Depot**



**T.J.Maxx/Marshalls/
HomeGoods®**

AMOUNT	Go365 BUCKS						
\$10	1,000	\$10	1,000	\$10	1,000	\$10	1,000
\$25	2,500	\$25	2,500	\$25	2,500	\$25	2,500
\$50	5,000	\$50	5,000	\$50	5,000	\$50	5,000



Walmart®

AMOUNT	Go365 BUCKS
\$10	1,000
\$25	2,500
\$50	5,000

GIFT CARDS | Choose from a variety of retailers

GAS STATION



Chevron



Exxon-Mobil™



Marathon®



Shell

AMOUNT	Go365 BUCKS						
\$10	1,000	\$10	1,000	\$10	1,000	\$10	1,000
\$25	2,500	\$25	2,500	\$25	2,500		
\$50	5,000	\$50	5,000				

MOVIE



AMC Theatres



Cinemark®



Regal

AMOUNT	Go365 BUCKS	AMOUNT	Go365 BUCKS	AMOUNT	Go365 BUCKS
\$10	1,000	\$10	1,000	\$10	1,000
\$25	2,500	\$25	2,500	\$25	2,500
\$50	5,000	\$50	5,000	\$50	5,000

PEDOMETERS | DEVICES TO TRACK YOUR STEPS



Clearview Pedometer

Go365 BUCKS	Item size:	Screen Size	Display View:
1,250	1.75" W x 1.75" H x 1" D	1.17" x 0.5"	0.1875" x 0.875"

Go365 members are required to complete and manually submit the Fitness Device Activity Log to earn Go365 Bucks using this pedometer. To obtain a Fitness Device Activity Log call the number on the back of your Humana member ID card.

Go365 MALL TERMS OF USE

The following Terms of Use apply to the redemption of Go365 rewards and are subject to change without notice. The Go365 Mall redemption partners (“merchant”) may have additional policies, terms, and conditions, which will be disclosed separately on the merchant’s website. Please review the merchant website for these complete details.

Rules specific to rewards redemption are set forth in this document, on the website and within the Go365 Terms and Conditions.

I. Go365 MALL REDEMPTION

Redemption of Go365 Bucks and Pricing

All Go365 Bucks redeemed for items from the Go365 Mall are final. Go365 Bucks will not be refunded or placed back in the account for any reason after an order has been placed, except as noted in this document. Merchandise may not be returned for any reason except if item is damaged or defective. Please review section II, Return Policy for complete details.

Rewards, Go365 Bucks prices, cash prices, discounts and Go365 Mall merchandise availability are subject to change without notice or liability at the discretion of Go365.

24-Hour Cancellation

An entire order or specific item(s) within an order may be canceled within 24 hours from the date and time the order is placed. To cancel the item(s), you may sign in to your Go365 account and view the Order History or contact the Customer Service center by calling the number on the back of your Humana or Go365 member ID card. Same day cancellation does not apply to Electronic Gift Codes, Charity Redemptions, Account Contributions or any Go365 Mall purchase where the item is immediately processed and delivered via confirmation email. Same day cancellation is not available for any redemption made through a toll-free number using an interactive-voice response (“IVR”) system, where applicable. For assistance with canceling, an order contact Customer Service during standard business hours Monday through Friday from 8:00 am EST to 7:00 pm EST using the phone number provided on the back of your Humana or Go365 member ID card.

Rewards with Limited Availability

At times, certain items available in the Go365 Mall may be available in limited quantities, or for a limited time. Once the total available number of any such item have been claimed, or once the limited time to redeem such an item has expired any Go365 Bucks redeemed for an item that is unavailable, out of stock or for whatever reason cannot be provided to you, we will “refund” the Go365 Bucks used to redeem the item.

Delivery of Rewards

For Go365 Bucks redemptions and most cash purchases a valid email address must be provided to place an order; confirmation of the order will be made to this email address. You are responsible for ensuring the email address, and when applicable, the mailing address associated with your order is accurate and up to date. Some items and merchandise are not eligible for shipment to P.O., A.P.O or F.P.O boxes. Unless otherwise noted, rewards may only be shipped to the 50 United States and the District of Columbia.

Go365 is not responsible for and will not refund Go365 Bucks for: (i) non-receipt of an item shipped to the mailing address associated with the order; (ii) replacing shipments made to invalid or incorrectly supplied email address or shipping addresses.

Go365 is not liable for any damages to, losses of or delays in any shipments. You should refuse acceptance of shipments which are visibly damaged or defective. If you receive merchandise that is damaged or defective, the return should be initiated no more than thirty (30) days from when the merchandise was initially shipped, in which case item will be replaced with the same or like item. Unless explicitly stated otherwise, items from merchants in the Go365 Mall are not eligible for return, refund or exchange.

Purchases will be shipped as indicated in the Mall; in some cases the item selected will not require shipping, such as electronic gift card codes and charity redemptions, which will be provided within the confirmation email. Shipping times may vary based on the specific product ordered; Go365 and its merchants will make their best efforts to ensure the delivery of rewards shall not exceed three (3) business weeks after the order is placed, but circumstances beyond our control can delay delivery. Orders with multiple items may arrive in more than one package and at different times.

II. RETURN POLICY

Returns are not accepted for unwanted items or buyer's remorse, not satisfied with the item, or incorrect size of fitness devices and/or apparel items.

Damaged or Defective Items

Replacements are only accepted for damaged or defective items no more than thirty (30) days from when the merchandise was initially shipped. To return a damaged or defective item, please call the merchant directly or you may contact the Go365 Customer Service center or sign in to your Go365 account and visit the Customer Service section within the Go365 Mall to obtain a return authorization number and return shipping address. The return authorization number must be included on the package. All returned items must be in the condition in which they were received and in their original packaging. Please securely pack all items when shipping returned items. Returns will be processed within two (2) weeks of receipt of the product. You understand Go365 Bucks are not refunded for damaged or defective items and a replacement item from the original order will be issued at no additional expense to the Go365 member once the damaged or defective item has been confirmed receipt with the merchant.

Account Contributions

When applicable, the funding of contributions into your qualified healthcare savings plan is between you and your employer; at no time will Go365 engage in funding your account.

You also understand, are aware, and accept that you are responsible for being enrolled in a high-deductible health plan (HDHP) to be eligible to redeem Go365 Bucks for contributions. Additionally, you are responsible for ensuring all contributions made into your qualified healthcare savings plan does not exceed the annual maximum contribution limit; Go365 is not responsible for, nor has knowledge of your annual contribution strategy. Timing of funds added to your account is at your employer's discretion and should be appropriately communicated to you by your employer.

III. TAXES

It is your responsibility to determine tax obligations, if any, related to participation in the Program for rewards, discounts, savings and contest prizes received under Go365. You are responsible for all applicable taxes, including income tax liability, associated with any item acquired under the Program.

Humana is a Medicare Advantage HMO, PPO, and PFFS organization with a Medicare contract. Enrollment in any Humana plan depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits may change each year. Go365 Bucks have no cash value and can only be spent in the Go365 Mall. Go365 Bucks must be earned and redeemed within the same plan year. In accordance with the federal requirements of the Centers for Medicare and Medicaid Services, no amounts on the gift cards shall be used to purchase covered medical supplies or prescription drugs nor are they redeemable for cash. The merchants represented are not sponsors of Go365 or otherwise affiliated with Go365. The logos and other identifying marks attached are trademarks of and owned by each represented company and/or its affiliates. Please visit each company's website for additional terms and conditions. Receive language assistance or have materials provided in alternative formats as noted in the enclosed Accessibility flyer.

Discrimination is against the law

Humana Inc. and its subsidiaries comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. Humana Inc. and its subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Humana Inc. and its subsidiaries provide: (1) free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate; and, (2) free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call **1-877-320-1235** or if you use a TTY, call **711**.

If you believe that Humana Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.

If you need help filing a grievance, call **1-877-320-1235** or if you use a TTY, call **711**.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019**, **800-537-7697 (TDD)**.

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Multi-Language Interpreter Services

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call **1-877-320-1235 (TTY: 711)**.... ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-320-1235 (TTY: 711)**.... 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 **1-877-320-1235 (TTY: 711)**。... CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-877-320-1235 (TTY: 711)**.... 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-877-320-1235 (TTY: 711)**번으로 전화해 주십시오.... PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-320-1235 (TTY: 711)**.... Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-877-320-1235 (телетайп: 711)**.... ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-877-320-1235 (TTY: 711)**.... ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-877-320-1235 (ATS: 711)**.... UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-877-320-1235 (TTY: 711)**.... ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-877-320-1235 (TTY: 711)**.... ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-877-320-1235 (TTY: 711)**... ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-877-320-1235 (TTY: 711)**.... 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。 **1-877-320-1235 (TTY: 711)**まで、お電話にてご連絡ください。...

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با **(TTY: 711) 1-877-320-1235** تماس بگیرید.

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, kojí' hódíłnih **1-877-320-1235 (TTY: 711)**....

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-877-320-1235** (رقم هاتف الصم والبكم: **711**).